



SERVICE FROM JONGIA

The Jongia Service department has many advisory duties, but just one objective. And that is to ensure maximum uptime. Process systems need to be in continuous operation and Service is partly responsible for this. Together with you as the client, we do everything to achieve optimal performance.

'We have a **responsibility** to ensure an **optimal process** for our client. Even **years after delivery**.' Wim van den Berg, manager

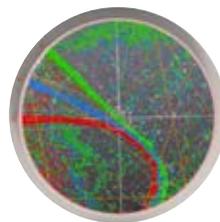
Installation and manuals

Service is also responsible for the clear manuals that you receive with your mixer. Of course you are expected to follow these carefully. We prefer installing the machines ourselves so that we can guarantee an optimal working method. This also means that you don't run the risk of damage through incorrect actions. Installation is carried out across the world by highly-trained, certified and well-equipped engineers.



Optimised process

Whether you or Jongia installs the machine, the final check prior to commissioning always takes place with the highest possible precision. After commissioning, we support you in optimising your process and we ensure that our equipment performs to your complete satisfaction. We also train your operators to handle our mixers with expertise and care. The best handling results in the best performance.



Maintenance: well-organised

Jongia agitators are smart in design: maintenance-friendly and robust in build and finish. This results in simpler and faster standard maintenance. We recommend preventive maintenance to prevent unwelcome surprises from disrupting your production process. If something does happen, Jongia's experienced engineers are ready to help you wherever you are in the world, 24/7. They aim for maximum uptime.



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‘Our clients want **perfect performance**. We achieve that with **perfect installation** and **perfect maintenance**’ Johan Postma, directeur

Service contracts

Each service contract is customised. Our expert engineers analyse your specific needs and recommend a maintenance plan that offers the highest achievable effectiveness for the lowest possible costs. With preventive maintenance Jongia can guarantee that your agitators will have a long service life.

Service 24/7

Spare parts are made by us or by well-known suppliers. They are often available from stock or with extremely short delivery times. Jongia’s global service network is available for you 24/7. Our well-trained technicians will help you resolve problems quickly and efficiently, ensuring that your production is quickly operational again.



Process consultancy & testing

In synergy with you, our client, we envision the most efficient solution for your mixing application. Mixing techniques are put to the test in our in-house laboratory by our processing experts or on site with our rental test units.

Engineering, manufacturing & quality

Our engineering team is dedicated to designing robust and reliable, leading edge mixing equipment. The equipment is manufactured by skilled craftsmen on state of the art machinery. Every step is controlled by international quality standards.

Installation & global service

Installation, supervision and commissioning are performed by experienced field engineers. Rely on Jongia’s 24/7 global service to assist you.

Jongia N.V.

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